



Kingsleigh Primary School

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You can find us on:



Where everyone can be great, not just good!

Dear Parents/Carers,

January 17

Please find detailed below a summary of the Parent Questionnaire carried out towards the end of last term. The details have been presented to teaching staff, and governors and the issues raised have been discussed fully. The full details can be seen on our web site very soon and if you wish to see a full set of results please ask at the office and they will supply you with a complete set of data.

I have attached some of the information and a brief summary of the main findings. We will add extra bits on via our newsletter over the next few weeks.

Survey:

We received 150 replies from the 500 sent out; representing 30% of our pupils. This is a good sample and a higher percentage than OFSTED receives for their surveys.

Overall Satisfaction:

98.2% of parents "agreed" or "strongly agreed" that we are doing a good job in school and 1.8% of parents "disagreed" or "strongly disagreed" that we are not doing such a good job. 146 replies stated that they would recommend our school to another family (97.3%). We would love to have 100% of families believing that we are doing a good job and we will continue to improve in these areas.

Individual Issues

Overall, parents were positive about all the issues raised the top four being: children being happy about coming to school, being safe in school, being taught well, and the leadership and management of the school.

There were three issues that drew a slightly less positive comment ie the amount of homework, amount of information about the school and dealing with bullies (although a lot of people filled in "don't know" as they have never come across bullying in our school; which is a good thing).

The amount of homework is always a tricky issue as some parents feel we set too much and others not enough, our recent letter will clarify our position on this.

Like all schools we take bullying seriously, and deal with issues as quickly as possible.

Sometimes pupils do not tell us if there is a problem and some problems are a one-off not persistent. We all hate bullying in our school and if you do have any concerns do not hesitate to contact the school or have a chat with us at the next Parent drop-in or the next Parents

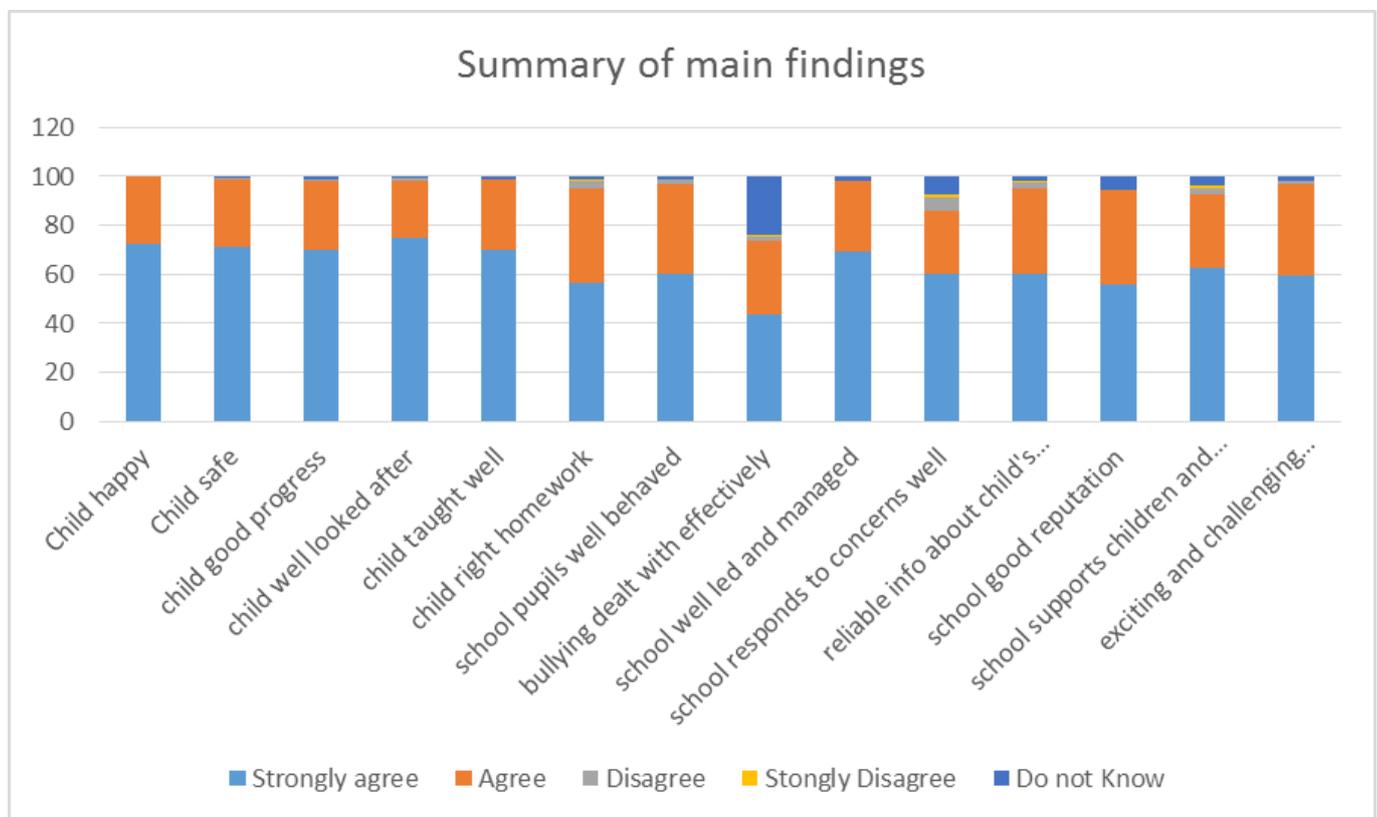


evening later this term. We know that our pastoral staff do a fabulous job and without them school life would be a lot more stressful.

We hope that the introduction of the “Marvellous Me” app and the option of having newsletters emailed to you may help. Thank you to all those parents that man the facebook groups they also help. There were issues raised about internal communication in school and we working on solutions to that (it is a frequent problem in larger schools).

The full list of notes is attached below:

Issue	Strongly Agree (%)	Agree (%)	Disagree (%)	Strongly Disagree (%)	Don't know (%)
Child is happy	72.5	27.5	0.0	0.0	0.0
Child feels safe	71.1	27.5	0.7	0.0	0.7
Good progress	69.7	28.2	0.7	0.0	1.4
Well looked after	75.0	23.1	1.3	0.0	0.6
Taught well	70.2	38.1	0.0	0.0	1.3
Right homework	56.8	37.1	3.2	0.6	1.3
Good behaviour	60.0	30.3	1.8	0.0	1.2
Bullying dealt with effectively	43.4	28.8	2.0	0.7	23.7
Well led and managed	69.3	25.9	0.0	0.0	2.0
Concerns dealt with well	60.1	34.4	5.1	1.3	7.6
Valuable information	60.4	38.8	2.6	0.6	1.9
Good reputation	55.9	30.1	0.0	0.0	5.3
Support for families and children	62.7	37.3	2.0	1.3	3.9
Exciting and challenging curriculum	59.5	31.2	1.3	0.0	2.0
Average (mean)	63.3	31.2	1.5	0.3	3.8
Recommend school		YES	97.3	NO	2.7



Please find listed below a summary of the more open-ended questions. These made very interesting reading and we have tried to capture their flavour. The numbers represent how many comments we received of that ilk.

The top areas as mentioned by yourselves are listed below:

What is great about our school?

The teachers and TAs 30

My child loves school 22

Extremely welcoming, friendly 20

Good info about events, newsletter, website, texts good communication 16

Head and staff care, staff friendly 9

The support for pupils 8

Great facilities, resources, structure 8

Good teaching 7

Issues quickly resolved, children allowed to express themselves, pupils valued, pupils feel involved 7

We are very pleased with these comments as these are what a school should be ie a friendly place with good teaching and that the staff genuinely care.

What could the school improve?

Traffic 7

Deal with bullying better, make victims feel safer 4

Communication 4 (with more information on the curriculum 2)

More work needed to enhance local reputation, "shout how brilliant you are" 4

Make gates wider, open earlier, shelter for parents outside school 4

Parking 3

Vary day of week for assemblies 3

Establish direct correspondence between school and parents 3

Communication between teaching staff and hub staff 3

More clubs, more exciting ones 3

We do take this issues seriously and will try to resolve them. I am afraid that parking and the traffic around the school is a difficult one (especially as we are expanding as a school). We will continue to work with Highways and local residents but there is a limit to what we can do. Any ideas? Communication seems to be a key area and we hope the new app will help.



What are the three most important things that the school should sort out or change over the next couple of years?

Traffic/parking on roads nearby 11
Don't change anything 6 (It is great as it is 2)
Bigger gates walkways 6
Bullying 3 make pupils feel safer 2
More variety in homework 3
More homework 3
Extend school so that pupils never have to leave 3
Capacity of clubs, more clubs 3
Better behaved parents before and after school 3
Pupil manners 2
Better image, involve business 2
Improve website 2

We will look at these issues carefully and see what we can do. We may be able to add an extra entrance and we are already working on getting the good news about our school out into the community.

Other Comments

Very happy with the school 6
Happy with child's progress 2
Very friendly and welcoming 2
Good that the leadership is visible and that they listen to parent concerns 4
Not our catchment school but very happy, definitely the right choice 3
My child loves being in year...insert year group... 4
My child is settling in so well 3

Overall, we are very pleased with this survey that reveals that this is a successful school and that we are doing most things right. We know that there is always room for improvement and issues such as communication are very important. One of the main reasons that we are doing well is because of the fabulous support that we receive from you and that you do tell us if we can do better. If we have families that feel they can trust us then I know that we are doing well.

However, our next survey (of the pupils) could well be an even tougher "gig"!

Thank you to everyone who completed a survey form, it is genuinely appreciated. If there are any further concerns or if you wish for more details about this survey please contact Mr Gower and also check our website where we will add a bit more detail.

Finally, there is a Parent Forum meeting planned for Tuesday 7th February at 9.00am, if you would like to raise any further issues about this survey or any further issues.

Yours faithfully
R J Gower

