

Frequently Asked Questions

My child is not feeling very well should I send them into school?

1, Would you have sent your children to school, feeling as they do, prior to the pandemic?

YES- Go to question two

NO- Keep your child at home.

2, Does your children have one or more of:

- **a high temperature** – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
- **a new, continuous cough** – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)
- **a loss or change to your sense of smell or taste** – this means you've noticed you cannot smell or taste anything, or things smell or taste different to normal

YES- Keep them at home and phone 111 for further advice please do keep us informed.

NO- Send them to school as normal.

I am not sure if I should send my child to school because they have some symptoms etc?

Phone 111 and seek advice but please keep us updated.

My child has got a temperature what should I do?

Please read the NHS Covid symptoms list and if you are worried they show any of these phone 111 to seek their advice.

I have one child who is having to self-isolate and I can't get my other one in to school?

Please make every effort to get the children into school at this is obviously what is best of them but if you really have no alternative they will have to stay at home as well and this will be authorised.

I have a child in a bubble that has been closed can my other child come to this/ other schools?

Yes they can unless anyone in your household displays symptoms in which case you should call 111 and seek their advice.

Someone in my house has Covid symptoms what should I do?

Everyone in the house should self-isolate and you should contact 111 for advice and follow that, please do keep us informed.

I don't think it is safe to send my child to school so will that be authorised and can work be sent home?

No it will not be authorised as the government have deemed it safe to return to school, any absences may lead to a fixed penalty fine or prosecution in line with our school attendance policy. As we cannot authorise it we will not be able to provide work for your child during whatever period of time you decide to keep them at home.

If my child is unwell or isolating will they have work set?

Yes the children who are isolating or off school related to Covid will be provided with work and more information about this will follow shortly.

Can we not contact the school office to ask questions anymore?

Of course you can but we ask that you check the guidance and these FAQs before phoning. We received over 150 phone calls/messages this morning and we all need to work hard to reduce that.